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(71) Applicant (for all designated States except US): **NICE SYSTEMS LTD.** [IL/IL]; 8 Hapnina Street, 43107 Raanana (IL).

(72) Inventors; and

(75) Inventors/Applicants (for US only): **PEREG, Oren** [IL/IL]; 1 Odem Street, 30900 Zikhron Ya'akov (IL). **WASERBLAT, Moshe** [IL/IL]; 14/5 Kikar Malach Hanavi Street, 71700 Modiin (IL).

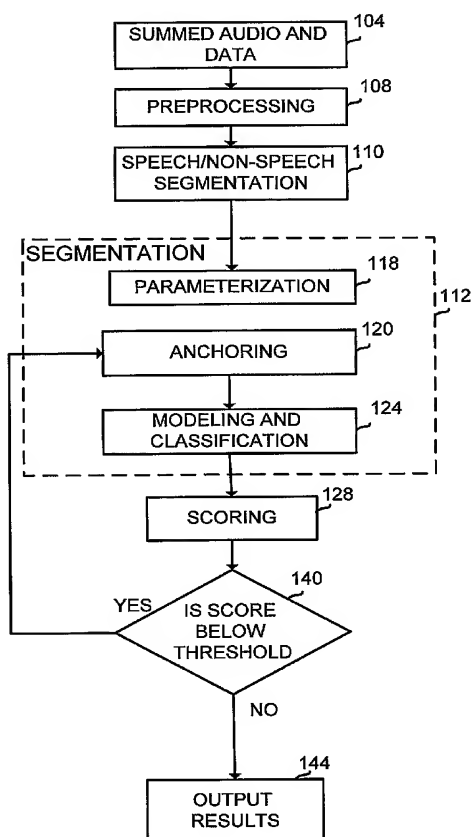
(74) Agents: **AGMON, Jonathan** et al.; Soroker - Agmon, Advocates & Patent Attorneys, Nolton House, 14 Shenkar Street, 46725 Herzliya Pituach (IL).

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(54) Title: METHOD AND APPARATUS FOR SEGMENTATION OF AUDIO INTERACTIONS



(57) Abstract: A method and apparatus for segmenting an audio interaction, by locating anchor segment from each side of the interaction, iteratively classifying additional segments into one of the two sides, and scoring the resulting segmentation. If the score result is below a threshold, the process is repeated until the segmentation score is satisfactory or until a stopping criterion is met. The anchoring and the scoring steps comprise using additional data associated with the interaction, a speaker thereof, internal or external information related to the interaction or to a speaker thereof or the like.

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